



2009 INDUSTRY REPORT: VIRGINIA HOSPITALS AND NURSING FACILITIES EASTERN VIRGINIA HOSPITAL EXCERPTS

Making health care information transparent to the public helps consumers and businesses make better health care decisions. Below are Efficiency and Productivity measures from Virginia Health Information's *2009 Industry Report: Virginia Hospitals and Nursing Facilities*. Designed for businesses and large purchasers, the report also contains important information for consumers on how much hospitals are paid, charity care, staffing levels and profit margins. This is the first year of the new Composite Efficiency and Productivity Score, an overall ranking of hospitals based on ten cost, utilization and efficiency measures. All indicators are on the web at www.vhi.org or in the easy-to-use files on the CD found in the publication.

| | Tax Status | Overall CEP Score | Dollars Paid Per Admission | Hours Per Admission | Total Margin (%) | Charity Care (%) |
|--|------------|-------------------|----------------------------|---------------------|------------------|------------------|
| Eastern Virginia Hospitals | | | | | | |
| Bon Secours Maryview Medical Center | NP | 2.2 | \$7,409 | 97 | -3.65 | 14.31 |
| Bon Secours DePaul Medical Center | NP | 2.5 | \$6,920 | 89 | -11.75 | 17.34 |
| Bon Secours Mary Immaculate Hospital | NP | 2.0 | \$8,495 | 95 | 1.86 | 13.42 |
| Chesapeake General Hospital | NP | 2.1 | \$7,599 | 93 | 6.55 | 12.40 |
| Riverside Walter Reed Hospital | NP | 1.3 | \$5,747 | 58 | 18.93 | 18.10 |
| Rappahannock General Hospital | NP | 3.1 | \$7,248 | 122 | 2.21 | 6.29 |
| Riverside Regional Medical Center | NP | 2.2 | \$7,833 | 90 | 3.78 | 13.71 |
| Riverside Tappahannock Hospital | NP | 1.9 | \$6,912 | 76 | 1.13 | 17.51 |
| Sentara Williamsburg Regional Medical Center | NP | 2.5 | \$7,697 | 90 | -2.85 | 10.23 |
| Sentara Bayside Hospital | NP | 1.8 | \$7,925 | 82 | 11.31 | 19.57 |
| Sentara Careplex Hospital | NP | 2.0 | \$8,354 | 98 | 5.36 | 15.12 |
| Sentara Leigh Hospital | NP | 1.8 | \$7,713 | 97 | 2.48 | 8.35 |
| Sentara Norfolk General Hospital | NP | 2.8 | \$9,831 | 126 | 2.25 | 11.62 |
| Sentara Obici Hospital | NP | 2.9 | \$8,560 | 113 | -4.03 | 11.69 |
| Sentara Virginia Beach General Hospital | NP | 2.4 | \$8,570 | 100 | 3.47 | 10.87 |
| Southampton Memorial Hospital | P | 3.6 | \$7,946 | 119 | -7.32 | 6.49 |
| Shore Memorial Hospital | NP | 2.7 | \$6,462 | 126 | -2.84 | 16.46 |
| Regional Medians | | | \$7,713 | 97 | 2.21 | 13.42 |

Tax Status – NP - Not-for-Profit; P – Proprietary (For Profit)

Composite Efficiency and Productivity Score –The average of ten selected indicator quartile scores. The desired direction is towards a lower score. The Statewide average score is 2.5.

Dollars Paid Per Admission - The average dollar amount expected to be collected for each admission. An adjustment is made for outpatient care, wage price index and patient severity of illness.

Hours Per Admission - The average number of hours the hospital paid to employees or an agency per adjusted admission. An adjustment is made for outpatient care and patient severity of illness.

Total Margin (%) - A percentage that expresses the difference between total revenue and cost as a proportion of total revenue

Charity Care (%). - **Charity Care, Bad Debt and Taxes** - Expressed as a percentage, the amount of charity care (converted to a cost basis,) bad debt and taxes the facility incurred in relation to its total expenses. The desired direction is toward a higher value.